



## **PRESS RELEASE**

Contact: Anabel Barbosa (619) 683-2470  
Media: Georgi Bohrod (619) 255-1661

### **RESORTCOM INTERNATIONAL NAMES ODILIA OROZCO VICE PRESIDENT/CLIENT SERVICES**

SAN DIEGO, CALIFORNIA (July 11, 2011) – ResortCom International LLC has named Odilia Orozco to the position of Vice President/Client Services.

**Odilia Orozco**, who began her career with the 25-year old company in 1999 as Merchant Service Supervisor, has risen through the ranks to her new position as Vice President of Client Services. Her progression through the various levels of responsibility has made her an influential key player in the fresh new executive line up at ResortCom International.

The San Diego-based ResortCom International is known as the top performer in Global Portfolio Management exemplified in healthy portfolios, low delinquencies and foreclosures. In addition to loan receivables servicing and portfolio management, ResortCom' Financial Services Division also specializes in Maintenance Fee Billing and Collections, Merchant Credit Card Services, Tax Withholding Trust administration, Custodial Services and Lender Support. ResortCom utilizes its comprehensive SaaS (Software as a Service) platform with a fully integrated CRM system to manage any customer questions and follow-up. The international company provides services in any language or currency. It also has a Resort Management division called Tapestry Resorts.

After her promotion from Supervisor to Manager of Financial Processing Odilia Orozco managed the service and processing of all contracts. Then as Director of Financial Processing her arena embraced more components of back office processing including the Trust Department. Now as Vice President of Client Services she is in charge of all back office processes and financial transactions that ResortCom conducts for its clients from point of contract through collections. In her new role she will be responsible for maintaining and developing the strong customer experience which has become the hallmark of ResortCom over the years.

"Odilia is a power house," Alex Marxer, newly named President of ResortCom says. "She has grown to be a remarkable leader who knows what it takes to get the job done. Since she has had the opportunity to work at practically every level she has a thorough understanding of all the working parts and how to tailor them to fit a specific client need. Her job is to make sure that all the systems are in place for our clients, whether they opt for us to handle each step in the process or to incorporate our platform into their own in house operations.

"We are a technology driven company with customer developed systems which benefit shared ownership developers, HOAs and members. We've been around a long time and our solutions are a result of many years of hands on experience," says Marxer. "With new, vital and highly engaged leadership in place, we are continuing to serve and expand our international client relationships, with full knowledge of our industry's needs in mind."

Odilia says that in addition to her expertise in every segment of ResortCom' s core competencies, "I am fortunate in that being American citizen born in Mexico, I possess an intuitive cultural sensitivity and language capability which has turned out to be an incomparable asset when it comes to working with our large client constituency in Mexico and Latin America."

Odilia has lived most of her life in San Diego. She and her husband Andrew have two children.

ResortCom International's current client list includes El Cid Resorts, Grand Solmar, Occidental Vacation Club, Park Plaza Resort, Playa Grande Resort and Spa, Raintree Vacation Club, Universal Vacation Club, Viva Vacation Club, Villa La Estancia Resort, Velas Vallarta, Bahia de Principe Avalon Vacation Club, Royal Holiday/Costamex and The Villa Group to name a few.

ResortCom International's International Headquarters are located at 404 Camino Del Rio South, Fourth Floor, San Diego, CA 92108. The company has offices in Mexico City, Sao Paulo, Brazil, Phuket, Thailand and San Francisco. For more information about ResortCom International, [www.resortcom.com](http://www.resortcom.com).